

Emergency Alert system coming to Iowa County

Iowa County has implemented an emergency mass notification system that will be used to contact County residents and businesses via phone messages, text messages or emails in case of emergency. The system, called **ICEIS** (Iowa County Emergency Information System) will be used by Iowa County to notify residents and businesses of emergencies or critical situations and provide information regarding necessary actions, such as evacuations. The system utilizes landline and cellular telephones whether listed or unlisted. If the call is picked up by an answering machine, the system will leave a recorded message. If the number called is busy or does not answer, the system will redial the number up to 4 times in an attempt to deliver the message. To utilize this system, you simply register the landline, cell phone and/or email by completing the online registration at: http://entry.inspironlogistics.com/iowaco_ia/wens.cfm

Each telephone number and e-mail address registered will be contacted only when the street address it is associated with is impacted by a disaster or emergency.

Can I register via text?

Yes. You can register from your cell phone by texting UCALERT to 69310. You must remove all signatures and other texts in the body of your message. You will receive a confirmation text message letting you know you have been signed up to receive ICEIS messages.

How will I know when a message is from ICEIS?

Your ICEIS message will originate from the following:

- Voice Calls: 048-000-0000
- Text Messages: 69310
- Emails: noreply@iowacosheriff.org

The originating phone numbers should be saved in your phone book as "ICEIS message" to be sure you know when the county is trying to contact you. The email address should be saved in your address book so it is not filtered as spam or junk mail.

What type of alerts will I receive?



You will only receive emergency notifications issued by Iowa County unless you choose to receive additional alerts. At this time, you can choose to receive weather advisories. Additional options will be available in the future so check back soon.

Will I receive ads or SPAM on my phone?

No. Inspiron Logistics, the company behind the Wireless Emergency Notification System (WENS), does not tolerate spam text or email messages.

I don't use text messages. How else can I receive ICEIS messages?

You can receive alerts on any landline number, email address. All of these options are available on the sign-up page.

What if I change my mobile carrier and receive service through another company?

You will still receive alerts if your phone number has not changed. ICEIS will automatically detect your new carrier.

How can I stop receiving the alerts?

There are a few ways to unsubscribe:

- Text STOP to 69310 from your phone
- Email: remove@wensnetwork.com
- Return to the location where you signed up and click on "unsubscribe."

Does ICEIS cost anything to use?

There is no cost for an individual who has registered for the alerts; however, your cell phone carrier may charge you to receive text messages, so please check your plan.

Will all cell phone carriers deliver ICEIS messages?

Yes. If for some reason you are unable to receive the text messages after you sign up, email support@inspironlogistics.com with your name, phone number, carrier and your comments.

Will Iowa County sell the information I enter to register for ICEIS?

Your contact information will be used only for emergency notifications. Your information will never be sold to a third party nor will it be used for anything other than the ICEIS system.

How do I add, change, or update my registration information?

Follow the steps to unsubscribe your current information and sign up your new information on the entry point.

